

## Job Profile

Job Title	Lead Salesforce Technical Architect
Reports to (job title)	Head of IS Architecture
Job Reference No.	HOMEJD1063

### The job in a **nutshell...**

As our lead Salesforce Technical Architect, you'll be responsible for designing and leading the successful delivery of some of Home Group's most challenging programmes of work utilising a range of Salesforce and complimentary technologies. Working closely with a range of stakeholders you'll create a long term technical roadmap, setting the course for projects that you'll champion.

You're the go-to-expert for crafting top-notch technical designs and leading teams that may not report to you but will look to you for guidance. It's all about making sure that our tech journey is smooth sailing and focused on delivering benefits for our customers

### What **success** will look like...

You are the architect for Home Group's visionary Salesforce technical blueprint. Your strategic roadmap will map the course for years to come seamlessly aligning with our organisational goals. It's not just about plotting the journey; it's about anticipating the twists and turns and preparing and navigating the organisation with confidence.

You're a natural communicator, whether it's breaking down complex concepts for your team or pitching the roadmap to our senior leaders, you'll have the knack for tuning into your audience, ensuring your message isn't just heard, but understood and acted upon.

A curator of tech knowledge across our IS systems, your documentation will not just sit on a shelf; it will be the living, breathing manual that informs our architectural strategy and guides us from where we are to where we need to be.

Project teams will be lead with a steady hand, bringing out the best in every section. Even if they don't report to you, your influence will resonate through their work, harmonising their efforts with the overall strategy.

Quality control will be your top priority, whether we're crafting our tech in-house or collaborating with external partners, you'll ensure the end product is true to your vision. If things start to drift, you will bring them back in line quickly and efficiently.

As our tech trendsetter, you're the one with your finger on the pulse, ready to spot the next big thing. It's all about separating the game-changers from the flash-in-the-pan fads. By staying switched on and scanning the digital horizon, you'll ensure Home Group not only catches the latest innovations but also reaps the benefits swiftly, all while staying true to our strategy.

Your high level designs are more than just documents; they serve as the guiding light for our IS teams, steering every project with clarity and commercial savvy. Your compelling blueprints will showcase a knack for untangling complex issues and underline our collective commitment to staying at the forefront of innovation.

Leadership is more than just a title, it's about action and influence. You'll build trust rapidly across the board, uniting a virtual team with your vision and drive. When the situation calls for it, you'll be the mentor who nurtures the team's growth, enriching their technical abilities and building a collaborative, win-win spirit.

You'll already have these **brilliant** skills, qualifications and knowledge...

Transferable Skills.	Technical qualifications, experience and knowledge.
<p><b>We have creative spark</b></p> <ul style="list-style-type: none"> <li>• Be curious and ask, "why not?"</li> <li>• Think outside the box about how things can be done more efficiently and effectively</li> <li>• Act on your ideas - make things happen!</li> </ul>	<p><b>Experience</b></p> <p>Significant proven experience of designing a broad range of robust and commercially sound Salesforce solutions for internal or external customers, backed up with relevant Salesforce certifications.</p>
<p><b>We are intuitively collaborative</b></p> <ul style="list-style-type: none"> <li>• Be brave; communicate and collaborate with people beyond your usual team</li> <li>• Work with others as part of one Home Group team</li> <li>• Mentor and shadow others to share knowledge</li> </ul>	<p><b>Professional qualifications</b></p> <p>Relevant professional qualifications, that could include a degree in Computing, advanced level certifications from technology vendors, an architecture certification such as TOGAF Practitioner or BCR Practitioner in Enterprise and Solution Architecture, or be qualified through extensive practical professional experience.</p>
<p><b>We have an eye for detail</b></p> <ul style="list-style-type: none"> <li>• Pays attention to the details</li> <li>• Has the appropriate skills and experience</li> <li>• Uses performance information to drive improvements</li> </ul>	<p><b>Upskilling</b></p> <p>Ability to upskill rapidly in new areas or technologies to an appropriate level of understanding, on occasion including certification, to meet emerging needs.</p>

<p><b>We are great influencers</b></p> <ul style="list-style-type: none"> <li>• Be a real self-starter</li> <li>• Understand our strategy and customers and able to articulate the benefits of change</li> <li>• Build rapport and develop relationships</li> </ul>	<p><b>Communication skills</b></p> <p>Excellent communication skills that display deep understanding and clarity of vision, along with an ability to 'sell' your ideas and designs to technical and non-technical stakeholders alike.</p>
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We'd also love you to have, or be **brilliant** at... (but don't worry if not)

A cyber security certification from BCS, (ISC)<sup>2</sup> or similar body.

A project management qualification such as PRINCE2 Foundation/Practitioner, ACP, or APM.

It would also be great if you already had demonstrable experience working within, or for the housing sector, but don't worry if not, there will be plenty of opportunities to learn.

We're all **accountable** for...

Health and Safety of our ourselves and others; put simply this includes taking the time to complete all learning, understanding your role-specific responsibilities, working with reasonable care and taking steps to address and report problems related to Health and Safety.

Taking a proactive approach to your learning and development in order to be the best you can be. This includes understanding and keeping up to date with all of our relevant policies and processes as well as taking advantage of all the learning opportunities and resources available to you ... they're there for a reason but don't worry, we'll help keep you informed along the way.

Promoting equality, diversity and inclusion as a top priority at Home Group; leading by example in your actions and demonstrating our Brilliant People behaviours.

Keeping things compliant! You'll have role-specific and organisational goals but it's important you take these seriously and keep people and information secure and safe within the scope of doing your bit here at Home Group.

Comfortable operating in a modern digital workplace, including using digital tools to work collaboratively and productively.

Other **important** stuff...

You'll be a budget holder? No ☒ Yes ☐ ...

You'll manage people? No ☒ Yes ☐...

We all work flexibly at Home Group but the level of travel in this role is usually...

Occasional ☒ Regular ☐ Frequent ☐

This role requires a DBS check No ☒ Yes ☐

Basic ☐ Standard ☐ Enhanced ☐

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